

May 2nd 2024

Message to: All Hawaiian Gardens Phase VII owners

From : Rock Côté, President interim  
Daniel Monast, Head Finances Committee  
Subject : Information Collection Agency

In order to improve the current process and to alleviate the work carried out by the treasurers of the phase for the recovery of balances owed by certain owners, balances originating mainly from unpaid maintenance fees, the Finances Committee recommended to your **Executive Committee**, to conclude a service agreement with the collection firm **Alliance CAS**.

Your **Executive Committee** has analysed the recommendation and has agreed to a one-year deal with the firm, effective on May 1<sup>st</sup> 2024.

After a delay of 30 days, the file will be sent to this firm which, after notice to the owners, will take care of all stages of recovering the balances due until they are paid in full.

It is important to note that all costs incurred by the collection agency, on behalf of Hawaiian Gardens Phase 7 (letters, legal notices, etc.) to collect balances owed, will be charged to the delinquent owner and will be automatically added to the balance.

We believe that this new procedure will allow for faster recovery of balances owed. If you have any questions, do not hesitate to contact us at [officehg7mail.com](mailto:officehg7mail.com)



Rock Côté  
Président intérimaire



Daniel Monast  
Responsable Comité des Finances